



Breaking Constraints at the workplace

Discover how constraints can be broken to allow businesses to grow without the need for corresponding increases in cost.



Date: 2 March 2018



Time: 9am to 5pm



Venue: NTU @ one-north

Category

Fees

Regular Rate

\$374.50

Early Bird Rate

\$299.60 (First 8 confirmed participants)

- All fees are inclusive of GST
- Inclusive of tea-breaks and lunch



About the Workshop

Many businesses struggle to expand services and production in a cost efficient and sustainable manner. Issues of inventory, order (or service) fulfilment, and capacity often become limitations to growth.

What if the constraints can be broken to allow businesses to grow without the need for corresponding increases in cost?

The workshop on 'Breaking Constraints at the Workplace' introduces the Theory of Constraints in a manner that is fun and easy to understand. Participants will learn how to recognise constraints at the workplace, and how constraints can be broken to achieve increased throughput, and improved performance.

Applicable to businesses in the service and manufacturing industries.



Target Audience

Managers and executives with people management responsibilities and/or business responsibilities. Suitable for operations managers, human resource managers, business owners, process owners etc.



Learning Outcomes

At the end of the session, learners will:

- Understand the theory of constraints
- Understand the costs of not addressing constraints
- Know how to identify limitations at the workplace using the theory of constraints
- Learn various approaches to address workplace constraints and limitations



Programme

- Introduction to Constraints
- Recognizing constraints in the manufacturing sector and the services sector
- Explore how constraints limit work output
- Identify constraints
- Exploit and break constraints
- Practice and application



About the trainer



Leonard Ling

Principal Consultant, Solutionsatwork Pte Ltd

- Senior Practising Management Consultant, SBACC
- Specialist Adult Educator, WDA-IAL
- Certified Extended DISC Consultant and Trainer
- Certified Gallup Strengths Coach
- Masters of Business Administration (Strategic Management)
- Bachelor of Engineering

Leonard has over 20 years of experience in People Strategy and Organisation Development in both consulting and corporate environments. Prior to establishing Solutionsatwork, Leonard was Director of Business Advisory Services at Ernst and Young Associates (Singapore). While in that role, he led and managed a wide spectrum of business efficiency and HR related projects.

Leonard's key consulting experiences include job redesign, competency modelling, performance management, manpower planning, training and development, knowledge management, compensation and benefits review, change management, organisation design, quality audits, and strategic visioning.

As a HR practitioner, Leonard has extensive experience at the policy making, strategic, and transactional levels. He has helped develop policy for workforce development and deployment at the national level, and has managed human resources in Singapore and in 15 cities across 12 countries.

In the areas of job and process redesign, Leonard has completed projects for clients in the healthcare, education, food and beverage, manufacturing, logistics and government sectors. Leonard has contributed in discussions with MOM, SNEF and NTUC on redesigning jobs for a mature workforce and advises employees on age-friendly work practices. Leonard is a member of the Ministry of Manpower's HR Alliance for Growth Enterprises Network.



Course Registration

Please complete and email this form to redesign@solutionsatwork.com.sg or mail it to Solutionsatwork Pte Ltd, 2 Havelock Road, Havelock II, #04-08, Singapore 059763

Contact: redesign@solutionsatwork.com.sg | Tel: 69132670

1. Programme Details

Course Title: Breaking Constraints at the Workplace (JR-BCW-18)
Date: 2 March 2018

2. Participant Details

Name : Designation :
Organisation :
Mailing Address :
Email: Contact:

3. Course Payment (please tick the appropriate boxes)

By Cheque:

Bank Name Cheque No.

Make cheque payable to "Solutionsatwork Pte Ltd" and mail to
2 Havelock Road, Havelock II, #04-08, Singapore 059763

By Electronic Bank Transfer:

Bank: Oversea-Chinese Banking Corporation Ltd (OCBC)
SWIFT Code: OCBCSGSG Bank/Branch Code: 7339/539 Account Number: 539-816975-001

(If payment is made by Electronic Bank Transfer, participants should email and notify Solutionsatwork with the name of participant, transaction number and date of payment immediately.)

4. Terms and Conditions

- The capacity for the course is limited and all registrations are based on a first-come-first-served basis. Solutionsatwork reserves the right to reject any registrations.
- Attendance will be confirmed upon receipt and clearance of payment. There will be no refunds for cancellations or no-shows by the participant.
- Only the first 8 participants to complete full payment are eligible for the Early Bird registration fee. The organiser reserves the right to charge the regular registration fee at its discretion.
- A confirmation email will be sent to the participant 1 week before the course.
- Participants agree for their details to be used for matters related to the conduct and administration of this course.
- Solutionsatwork may use photographs and videos taken during the workshop for marketing and publicity purposes in print, electronic and social media.
- Solutionsatwork reserves the right to change or cancel the course due to unforeseen circumstances. A full refund will be made in this event.

I understand and agree to the terms and conditions above.

Signature/Name:

Date: